

Docker Enterprise

Docker Enterprise (<https://www.docker.com/enterprise-edition>) is a subscription of software, support, and certification for enterprise dev and IT teams building and managing critical apps in production at scale. Docker EE provides a modern and trusted platform for all apps with integrated management and security across the app lifecycle, and includes three main technology components: the Docker daemon (fka "Engine"), Docker Trusted Registry (DTR), and Docker Universal Control Plane (UCP). Docker EE is validated and supported to work in specific operating environments as outlined in the [Docker Compatibility Matrix](https://success.docker.com/article/compatibility-matrix) (<https://success.docker.com/article/compatibility-matrix>"), adhere to the [Docker Maintenance Lifecycle](https://success.docker.com/article/maintenance-lifecycle) (<https://success.docker.com/article/maintenance-lifecycle>), and is supported within the defined **Docker Scope of Support** and [Docker Commercial Support Service Levels](https://success.docker.com/article/commercial-support-service-levels) (<https://success.docker.com/article/commercial-support-service-levels>). Refer to the [Subscription Services](https://www.docker.com/subscription-services) (<https://www.docker.com/subscription-services>) or the [End User Subscription Agreement](https://www.docker.com/docker-software-end-user-subscription-agreement) (<https://www.docker.com/docker-software-end-user-subscription-agreement>) for more information. To view the latest updates and upgrade instructions, visit the release notes for [daemon](https://docs.docker.com/ee/engine/release-notes/) (<https://docs.docker.com/ee/engine/release-notes/>), [DTR](https://docs.docker.com/ee/dtr/release-notes/) (<https://docs.docker.com/ee/dtr/release-notes/>), and [UCP](https://docs.docker.com/ee/ucp/release-notes/) (<https://docs.docker.com/ee/ucp/release-notes/>).

Supported	Unsupported
<ul style="list-style-type: none">• Docker Enterprise Product break/fix in development and production including installation, configuration, problem diagnosis, and bug fixes• Deployments on physical or virtual hosts when running a supported Host Operating System identified in the Docker Compatibility Matrix• Released, generally available, pre-built Docker packages of Docker Enterprise Products	<ul style="list-style-type: none">• Any releases, modifications, or compilations other than the released, generally available, Docker pre-built packages of the Docker Enterprise Product Suite• Customization of the Docker Products (other than officially supported bug fixes)• Custom Scripting• 3rd party software used in conjunction with the Docker Products• Software development, systems architecture design or performance tuning• The infrastructure components upon which the Docker Products run

Docker Enterprise Desktop

Supported	Unsupported
<ul style="list-style-type: none">• Docker Enterprise Desktop Product break/fix in development and production including installation, configuration, problem diagnosis, and bug fixes• Deployments when running a supported Host Operating System identified in the Docker Compatibility Matrix• Single node Docker Desktop Kubernetes cluster• Released, generally available, pre-built Docker packages of Docker Desktop Enterprise Products. This includes: Installation errors, Push/Pull with DTR, Docker Desktop Enterprise component interoperability with supported Docker	<ul style="list-style-type: none">• Any releases, modifications, or compilations other than the released, generally available, Docker pre-built packages of the Docker Desktop Enterprise Product Suite• Customization of the Docker Products (other than officially supported bug fixes)• 3rd party software used in conjunction with the Docker Products

Enterprise components

- Software development, systems architecture design or performance tuning
- The infrastructure and operating system components upon which the Docker Products run
- Dockerfiles or Compose files
- Modifications to Docker Desktop Kubernetes
- Docker Desktop Community

Docker Hub

"Non-enterprise Customer Service" [service level \(https://success.docker.com/article/commercial-support-service-levels\)](https://success.docker.com/article/commercial-support-service-levels) is available to all Docker Hub users.