

Issue

I recently created a new account on Docker Hub. When I tried to click on the verification link in the account activation email sent by Docker, it did not work and threw a [502 Bad Gateway](#) error instead. How can I resend the activation email?

Resolution

It is likely that the confirmation link has expired. Docker Hub account confirmation links expire after 2 days (48 hours) of sign-up. Using the email address that you entered during sign-up, you can re-trigger an activation email through [Docker's password reset page \(https://id.docker.com/reset-password/\)](https://id.docker.com/reset-password/). The password reset email will also activate your account.

If you are still unable to activate your account or login, please [open a Customer Service Request \(https://success.docker.com/support\)](https://success.docker.com/support) providing additional details about the issue you're experiencing.